



News Release

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For more information, contact
Jan Legeros at 204-477-9888

The Long Term & Continuing Care Association of Manitoba's Annual Provincial Conference & Exhibition May 14, 2019, at the Victoria Inn, 1808 Wellington Avenue, Winnipeg, Manitoba.

"It's All About You"

Exhibitors

SOLD OUT!

Speaker Highlights !!!!

The Living Gems™ Seeing More than Loss Charleen Phelps R.N. Consultant **Teepa Snow and Positive Approach™ to Care**

The Gems™ Model recognizes the dynamic nature of the human brain and its abilities. Unlike other cognitive models, it acknowledges that everyone's abilities can change in a moment. Modifying environments, situation, interactions and expectations will create either supportive positive opportunities or result in a sense of failure.

Rather than focusing on a person's loss when there is brain change, Gems™ sees individuals as precious, unique, and capable and encourages "a care partnership" which is the core of this model. "In the right setting with the right care, all Gems can shine" (Teepa Snow).

About the speaker: Charleen Phelps, R.N. has been a nurse for many years with experience in hospitals and Provincial and Community agencies as well as Private Practice. Areas of nursing experience include: Geriatrics, Mental Health, Corrections, Death Investigation, and Legal Nurse Consulting. Her most recent experience was as Director of Residential and Transitional Care at St Joseph's General Hospital in Comox. She presently works as a Consultant on the lower mainland, British Columbia, Canada and is also thrilled to be a mentor and part of the team with Teepa Snow and Positive Approach™ to Care. She is certified as a Positive approach Trainer, Coach, and Consultant.

Managing Stress While Supporting Families Through the Admission Transition

David Falk, MA

Facilitated Solutions

Session Description: The process of admitting a loved one to long term care can be a complicated and emotionally charged journey for the family. This can lead to difficult and stressful interactions with staff. This session will explore how to manage your own stress, provide compassionate support and set appropriate boundaries when interacting with family members during this challenging time.

About the speaker: David Falk MA. Is a seasoned conflict management specialist, having worked in the field since 1990 in a variety of settings as a mediator, trainer, facilitator, academic and workplace consultant. He has been involved in assessing and intervening in conflict situations and providing consultation support to many organizations throughout Canada. David is an engaging facilitator who combines practical wisdom and humor to assist participants enhance their understanding and abilities to prevent, manage and resolve the challenges that they face. David is a Chartered Mediator and has been a partner/owner at *Facilitated Solutions*, Manitoba's premier workplace conflict management firm, since 2003.

When it comes to Senior Care, Words Matter!

Daniel Fontaine, CEO

BC Care Providers Association

Session Description: In his presentation, Daniel Fontaine will explore how using phrases such as silver tsunami, facility, bed blockers and demented patients can have negative connotations and make the hiring of new care staff more challenging. People are increasingly aware that language matters when it comes to seniors care, and this is no accident. Advocates for the dignity of seniors make the case that we must pay attention to how we speak about older adults, especially those who are receiving support. Through their tireless leadership we have made strides as a sector – but more work needs to be done to ensure everyone is aware that when it comes to seniors care – words matter. This session will help to provide participants with the tools they need to use more appropriate terminology in the delivery of care to one of our most vulnerable populations.

To register, go to <http://www.ltcam.mb.ca/home.htm>

Our Conference Partners for 2019 are: Closing Keynote: AMGEN; Gold: Complete Purchasing Services; Silver: Deluxe Payroll, Extencare Canada, Safe Work Manitoba, The Waverly Rosewood, Revera LTC; Breakfast: Ruban Insurance Brokers and Ecclesiastical Insurance, AM Coffee Break: Riverwood Square; PM Coffee Break Hippo CMMS.

Background

The Long Term & Continuing Care Association of Manitoba (LTCAM) is a not for profit corporation with approximately 100 members, representing over 5,000 elderly persons across the continuum of care. In 1959, our founding members consisted of a few “nursing home” owners. Today, we represent non-profit and private retirement residences, supportive housing and personal care home residences, spanning all regional health authorities across Manitoba. Our membership has tripled in the last few years and has become much more diverse. Our primary objective is to advocate on behalf of the seniors of Manitoba and the staff at the residences who serve them, throughout the long term care continuum.